



TFL Tours was set up in November 2006 by a group of young professionals with many years of experience in the tourist and cruise industry.

Our team consists of 4 people working on an equal level in a streamlined organization capable of handling all kinds of clients' needs and demands quickly and efficiently.

Our experience, professional skills and passion for our work is reflected in our relationship with clients and enables us to meet individual requirements and offer a personalized service.

Federica Tucci, the Managing Director, worked for 10 years as a licensed tour leader for groups and individuals from the cruise ships docking at the port of Livorno.

She has a degree in languages from the University of Pisa, awarded in November 1999, and the qualification of Technical Manager for Travel Agencies, gained in April 2004.

After three and a half years experience at Laviosa Tours, as Technical and Operations Manager, she decided to start her own business with TFL Tours.

Lavinia Bernardini, the Operations Manager, has three and a half years experience at Laviosa Tours where she worked with Federica in the creation and production of tours and shore excursions.

She has a degree in languages from the University of Pisa, awarded in July 1999, and is a licensed tour leader. She is also a licensed guide for Pisa and its province and for Livorno and its province.

This of course has helped her to understand the specific requirements of different kinds of visitors.

Sarah Thompson started out in the tourist industry at an early age, working for travel agencies and tour operators in England and in Greece.

She has a diploma in Travel and Tourism, and a degree in Modern Languages from the University of Westminster, London, awarded in 1989.

She has translated a variety of texts and publications from Italian to English including a number of tour guides, and for the past three years she has been working as a licensed tour leader on shore excursions from cruise ships in Livorno. She now runs a website about Livorno and collaborates with TFL Tours, dealing mainly with putting together packages for American clients.

Barbara Giachin has extensive experience in accounting and worked for a year at Laviosa Tours with Federica and Lavinia. She is now in charge of the accounts at TFL.



We operate directly in

**LIVORNO
PORTOFERRAIO
VIAREGGIO
LA SPEZIA
PORTOVENERE
S.MARGHERITA LIGURE
PORTOFINO
GENOA
SAVONA**

We also provide services from other Italian ports under a sub-agency network scheme:

ROME AND LAZIO
(Port of Civitavecchia, Ponza)

SARDINIA
(Port of Alghero, Cagliari, Porto Cervo and Olbia, Poltu Quatu, Porto Torres)

BAY OF NAPLES AND THE ISLANDS
(Port of Naples, Sorrento, Positano, Amalfi, Capri, Ischia)

SOUTH WEST COAST
(Port of Salerno and Reggio Calabria)

SICILY
(Port of Catania, Naxos/Taormina, Messina, Lipari, Palermo, Trapani, Pantelleria, Port Empedocle, Syracuse)

SOUTH EAST COAST
(Port of Bari, Brindisi, Taranto)

NORTH EAST COAST
(Port of Ancona, Ravenna, Venice, Trieste)



Our aim is to offer the highest standard in terms of services supplied, from pre/post cruise services to individual private arrangements, delivered with professionalism at all times.

We also pay careful attention to costing / pricing levels.

Organized Shore Excursions

The shore excursions we propose offer exceptional value, while a continuous search for new places and sites make our excursions different from those generally on offer on the Italian market.

We have in fact decided to invest in an ongoing study of activities and services in order to offer ever-original and exclusive solutions. We wish to raise the standards of the products we are offering by proposing a greater variety and flexibility and by customizing our excursions, to meet our customers' requirements in terms of interests and spending power.

We offer classical city tours, but also wine and food tours to experience the local flavor, and family tours, tailor-made for all those who travel with kids.

Fitness tours and sport activities are always included in our proposals for those guests who wish to enjoy their favorite sport while on holiday.

We are also able to guarantee the special opening of castles, palaces and country mansions that are usually closed to the public.

In this way repeaters will also have the chance to experience something new during their cruise.

Pre & Post Cruise Arrangements

We offer a variety of places / towns to those who wish to extend their stay in Italy after the cruise.

We will take care of every single detail, from hotels to transfers, from excursions to specific museums, villas or castles guests may be interested in.

We are also happy to reserve museum tickets and restaurants for clients.

Turnaround Days

We manage turnaround operations with great care and attention.

Our staff is available 24 hours a day and operates in cooperation with the personnel on board, taking care of each passenger during the embarkation and disembarkation procedures.

We are also trained to deal promptly with last minute changes and any emergency situation, providing the most up-to-date information to passengers and the cruise company.



Special Requirements

We are always ready to offer interesting alternatives in case museums or sites are closed on the day of the call.

Special openings of museums can be arranged on request.

Vegetarian meals or any other special meals can be provided at 48 hours notice.

A hospitality desk can be arranged in every port with experienced staff providing maps and up-to-date information about the port and the cities around.

Private Arrangements

We provide private exclusive vehicles (Sedan Cars such as Mercedes Class E or Class S and 8 seat minivans) with trained English speaking drivers for all those who wish to have their own private arrangement in a port.

Knowledgeable private guides or tour leaders can be arranged through us.

OUR PRESENT CLIENTS ARE



TFL Tours Srl

Via S.Orlando, 3A int. 11 - 57123 Livorno - Italy

Tel. +39.0586.880855 - Fax +39.0586.895778

www.tfltours.it - info@tfltours.it

R.E.A. LI 137180 - Reg. Imp.LI / P.IVA 01547670495 Cap. Soc. Euro 30.000,00 int. vers



residenSea®



TFL Tours Srl

Via S.Orlando, 3A int. 11 - 57123 Livorno - Italy

Tel. +39.0586.880855 - Fax +39.0586.895778

www.tfltours.it - info@tfltours.it

R.E.A. LI 137180 - Reg. Imp.LI / P.IVA 01547670495 Cap. Soc. Euro 30.000,00 int. vers